



REGISTRATION INFORMATION 2010

Dear Parents,

From the notes we have received and the conversations we have had with Robin Hood families, we know that the summer of 2009 was full of friendship and fun. Even the unpredictability of weather did not hamper the amazing spirit we saw around camp all summer long. A huge thanks must go to our wonderful counsellors, activity specialists and coaches who on a daily basis provided such a great experience for our campers.

It is now time to turn our attention to planning and creating the same magical feelings that have become the Robin Hood tradition for the past 63 years. And as is the case every year, to build on our wonderful reputation in the community by enhancing our programs annually.

The package you have received contains all of the material necessary to re-join the Robin Hood family in 2010. It contains registration information, program information and an application form. We would like to highlight some key items that may be of interest to your family:

1. **Neighbourhood Pick-up & Drop-off** - For those families who may find it more convenient and economical to have camper transportation situated at a central location, Robin Hood will now provide this service in addition to the door-to-door and drive-to-camp options that are currently available.
2. **Extra day of Camp** - Session 1 in July is now a 10-day session.
3. **Pay by cheque discount** - Save on camp fees by making all of your camp payments by cheque.
4. **Robin Hood Adventures** - A Monday-Friday "Travel Camp" for campers completed grades 6, 7 & 8.
5. **"Tuck Bucks"** - Receive a \$50 credit for every Robin Hood session your child attends to be used at Camp Walden, our overnight camp near Bancroft, Ontario.
6. **Towel Service** - The response to this service was fantastic! We are happy to continue it in 2010.
7. **All-Sport Program** - This popular Sports Academy program will return for a 2nd year!

Camp Robin Hood continues to deliver a summer camp experience unmatched in the GTA. The pride we take in communication with our families, the care and concern expressed daily to our campers, our varied programs and our incredible spirit have often been noted as some of the key elements that are consistently delivered each and every summer. Our staff make the difference and we could not do this without the continuity of a great summer and year-round staff who take pride in everything they do and return year after year.

Please review this package carefully; program descriptions, registration policies, and information on ways to save on camp fees can be found in this mailing - please read on!

As camp professionals and members of the Ontario Camps Association we are committed to providing the very best experience for your family. Thank you for showing confidence in us in the past and hope that your family will join us again in 2010. Please plan to visit Camp Robin Hood for our annual "Funday" on Sunday, October 18. This is your opportunity to experience Robin Hood in the fall and receive your family copy of the 2009 Video Yearbook.

Warm Regards,

Sari & Howie Grossinger



Frequently Asked Questions

1) How long are sessions at Robin Hood?

The summer at Robin Hood is divided into 4 two-week sessions beginning July 5, 2010 and ending August 27, 2010. You may mix and match any two-week sessions throughout the summer allowing campers to enjoy both Camp Robin Hood and Robin Hood Sports Academy if they so desire.

Session #1 - Monday, July 5 to Friday, July 16, 2010	Session #3 - Tuesday, August 3 to Friday, August 13, 2010
Session #2 - Monday, July 19 to Friday, July 30, 2010	Session #4 - Monday, August 16 to Friday, August 27, 2010

Please Note:

1. Camp operates on weekdays only
2. Camp is closed on Monday, August 2, 2010

2) How do I register?

Please submit your completed application along with the appropriate payment by mail or fax to our office. You may also wish to enrol your child on-line by visiting our website at www.camprobinhood.ca.

3) How much is the deposit to hold my child's spot?

A \$200 deposit is required for every 2 week session a child is registered. E.g. \$600 for 3 sessions (6 weeks)

Please note: Home & Away and Robin Hood Adventures programs have different deposit requirements. Refer to our 'Fees and Dates' sheet for details.

4) Is there a sibling discount?

Save 50% off the registration fee for the 3rd and subsequent child(ren) from the same family (same parents and residence). This applies to campers with the shortest and least expensive stay in a combination of our programs. Please note: This discount applies to 'Regular Fees' only and not additional program fees (e.g. transportation, lunch and before & after camp supervision).

5) Can I receive a discount if I am a former staff member?

Absolutely!! Many of our former staff enrol their children in our programs. We appreciate the loyalty and are happy to extend an additional 5% off camper fees if a parent is a former staff member (maximum 5% discount per family). Please fill out the appropriate section of the application form with the details of your staff experience at Robin Hood. Please note: This offer excludes additional program fees such as transportation, lunch and before and after camp supervision.

6) Can I change my child's stay to another session or between Camp Robin Hood and Robin Hood Sports Academy?

Yes! As long as there is space in the program desired we are happy to make the change.

7) How can I save on my camp fees?

Register early and Save! Register and provide a deposit by October 31 and receive a 5% discount. Register and Pay in Full by October 31 and receive a maximum 10% discount for your family. There are many other ways to reduce your camp fees. Refer to our "Fees and Dates" sheet for details. **Please note:** Additional program fees such as transportation, lunch and before & after camp supervision are not eligible for discounts.

Lunch at Robin Hood

Our fees do not include lunch; however, you may choose our optional lunch program. For \$70 per 2 weeks, we will provide a nut-free lunch which includes a sandwich or pizza, vegetables, fruit and a snack. Drinks are served at lunch for all campers. The opportunity to register in the lunch program will also be offered in May when the Parent Information Package is delivered.

Before & After Camp Supervision

Families driving their campers to Robin Hood may find it helpful to enrol in our Before & After Camp programs. These programs commence at 8:15 a.m. (\$5/day) and run until 5:30 p.m. (\$10) daily. Families requiring both a.m. and p.m. supervision will be charged \$13/day per camper. The opportunity to register in the Before & After camp program will also be offered in May when the Parent Information Package is delivered.

Learn more about Robin Hood at www.camprobinhood.ca

Transportation Information

Robin Hood offers 3 options for getting your child to and from camp each day:

Option #1: Door-to-Door Transportation

For families who prefer the convenience of the bus arriving each morning and afternoon at your home. Our bus routes are designed by our veteran bus coordinators to ensure an efficient and timely trip to and from camp.

Cost: \$150 per session/camper

Limited Time Offer: Register before October 31st and receive Door-to-Door transportation for **\$100** per session/camper

Option #2: Neighbourhood Transportation

For families who find it more convenient and economical to use one of our pick-up & drop-off locations in your neighbourhood. Refer to our Neighbourhood Transportation sheet for details of locations near your home. Please place the name of the location you prefer right on the application form—it's that easy.

Cost: \$75 per session/camper

Option #3: Drive-to-Camp

For families who prefer to drive their children or carpool with friends. This option allows your campers to be greeted by a Robin Hood staff member on site each morning and picked up at the end of the day just after our buses depart.

Cost: \$0 per session/camper

Some important facts about transportation at Robin Hood:

- Campers in all of our programs; Camp Robin Hood, Robin Hood Sports Academy, Home & Away & Robin Hood Adventures share the same buses
- Our door-to-door bus service provides transportation within most areas of the following communities:
Ajax, Aurora, Maple, Markham, Newmarket, North York, Pickering, Richmond Hill, Stouffville, Thornhill, The Beaches, Toronto, Unionville & Whitby
- Robin Hood uses both small and large buses
- "Bus counsellors" are onboard all of our buses
- We only use professional bus drivers provided by our bus company

We invite you to call us anytime to discuss our transportation program.

****NEW THIS YEAR: "TUCK BUCKS"**

Camp Robin Hood's Directors Sari & Howie Grossinger are also the co-owners of Camp Walden. As such, we hope that as many campers as possible, when they're ready, get the opportunity to experience everything Camp Walden has to offer; great staff, great food, great facilities & great spirit!

We are so confident that you will enjoy the "marriage" that exists between Camp Robin Hood and Camp Walden that we are offering a new program this year called "Tuck Bucks"! Families that register any of their children for any session at Camp Robin Hood will receive a \$50 credit for Camp Walden for each 2-week Robin Hood session attended! For example, a family that has two children each attending Camp Robin Hood for 1 month will receive a \$200 credit towards reducing their fees this year or at any time in the future. There's more.....

This credit is retroactive to families who had campers attending Camp Robin Hood in 2008 & 2009!

Families who joined us in 2009 will receive a voucher indicating the amount of "Tuck Bucks" they have accumulated. Families who did not attend Camp Robin Hood in 2009 but were here in 2008 can call our office at (416) 736-4443 to find out how much is in your "Tuck Bucks" account.

"Tuck Bucks" may be used for all programs at Camp Walden including the Camp Walden "Explorer" program. However, "Tuck Bucks" may not be used for Camp Robin Hood's Home & Away programs or any of the 3-day trips to Camp Walden that are offered during the summer.

Learn more about Camp Walden at www.campwalden.ca

Extending your child's stay at Robin Hood

Extend your child's stay before the first day of camp (Monday, July 5, 2010) and benefit from the rate at which you originally registered. Extensions made after July 5, 2010 are based on the "Regular Fees".

Robin Hood Refund Policy

Until March 1st, 2010 you will receive a full refund on camp fees. Cancellation or reduction at any other time is subject to the following fees:

Time of Year	Cancellation Fee	Reduction in Session Fee
March/April 2010	50% of Deposit	\$50/session per child
May 2010	Deposit	\$100/session per child
June 2010	50% of Fee	\$150/session per child
July/August 2010	No Refund	\$200/session per child

Days missed for any reason cannot be refunded; however, in case of illness of 2 consecutive weeks or more duration, a written request accompanied by a Doctor certificate is required. In this latter situation, a 50% refund will be made. All refunds will be made after September 30, 2010.

General Information

1. The appropriate deposit per child being registered bearing the same date as the application must accompany the application. Upon acceptance of your application you will be billed according to the terms and conditions of the "Fees & Dates" sheet in effect on the date of registration.
2. Your fee includes participation in our program, towel service, beverages at lunch and snacks. Day camp fees are GST exempt. You may be able to use our receipt toward child care expenses and the children's fitness tax credit.
3. Our optional door-to-door and neighbourhood transportation service begins at approximately 8:00 a.m. Campers dropped off at camp are to arrive at 9:00 a.m. Bus departure and parent pick-up takes place at 4:00 p.m. daily.
4. Overnights and trips for Intermediates and Seniors and Extended Days for Junior campers are optional and are available at a minimal additional cost. In this way those campers who do not wish to participate in or who are not offered these programs do not absorb extra costs.
5. A completed Health Form must be in camp prior to your child's first day of camp to ensure a safe and comfortable environment. Health Forms will be enclosed in our Parent Information Package delivered in May. Only those campers whose completed Health Forms are on file may participate in trips, extended days and overnight programs.
6. On occasion, cookout lunches are planned for the campers in our programs. Camp provides these lunches at no additional cost and parents are notified in advance. All food, cooking grills and utensils provided at camp are nut-free. Vegetarian alternatives are also available.
7. Campers at Camp Robin Hood are recommended to be a minimum of four years of age by December 31st, 2010.
8. Campers at Robin Hood Sports Academy should meet the minimum age requirements for each sport.
9. All applications completed in full, signed and dated, and accompanied by the appropriate deposit, will be considered for acceptance by Camp Robin Hood Ltd. in the order they are received in our office. Acceptance will be confirmed by email or letter.
10. Unless you notify Camp Robin Hood in writing, we assume that you have read and accept Camp Robin Hood's Privacy Policy. However, if you decline to allow us to use your personal information or that of your camper, Camp Robin Hood may not be able to provide the care and services to make your camper safe in our setting.

Privacy Policy

In order to meet the needs of our campers and have the ability to care for them we must collect personal information about them and their families. We do so in our Application Form and other forms such as:

- Medical History Card
- Swimmer Information Card
- Transportation Card
- Lunch Form
- Order Forms
- Permission Forms

All of the information gathered is stored in our files which are secured in our locked offices and processed in a secure data base with access controls. The information is given only to those staff who are directly involved in providing a service to your camper, or as required by law. When information is given to a service provider (a company or individual such as the Bus Company) employed by Robin Hood Camps, we have made certain that the service provider and its employees have a Privacy Policy that prevents them from using the information for any other purpose than that for which they were hired. We do not sell or rent your family information to any company, organization or individual. Even when asked for any personal information of a camp family by other camp families, we will not provide them with any information without first asking for consent by the family about which the information was requested. Besides the care and transportation of your camper and our ability to communicate with you and your family, we do use the information on hand for statistical analysis for our camp, and to develop programs required for the future. We do retain your information to enable us to communicate with you in the future, provide your camper with recognition for time spent at camp, provide you with information about our programs, and inform you of new and exciting information that may be of interest to you.